

Thank you for choosing Can It Services Limited, LLC. Please review the terms and conditions for your safety and ours. Terms and conditions can be found in your confirmation email and on our website at www.canitdump.com. Please be sure to accept the terms and conditions before your delivery date. By placing an order with Can It Services Limited, LLC, you agree to all terms and conditions stated below.

1. CUSTOMER must obtain all necessary permits, barricades, and signage for placement at all public properties, streets, alleys, or right of way. All gates must be at least 9-feet wide for trucks to enter. To set up a street parking permit, please contact your city for further assistance.

Contact numbers to obtain a street parking permit.

Omaha, NE (402)-444-4978 Council Bluffs, IA (712)-890-5296

2. CUSTOMER/PROPERTY OWNER will not hold Can It Services, LLC liable for failures to perform due to circumstances beyond our control, such as weather, traffic, or landfill shutting down for any reason necessary. If the weather has rain, snow, sleet, or hail while the dumpster is in your possession, please understand that Can It Services, LLC has no control over these events caused by mother nature. We do not have in our possession, or at our disposal, any tools or technology to prevent weather or mother nature from entering your dumpster. The customer has the option of placing a tarp, sheets of plywood, or any other type of barrier over the dumpster to prevent the entry of uncontrollable weather. All dumpsters have holes in the corners to allow water to drain. Please remove personal barriers from the dumpster on or before pick-up. Can It Services Limited, LLC is not responsible for your personal property.

3. CUSTOMER accepts liability for any/all damage to pavement, driving surfaces, container placement areas, lawns, or any other area utilized by the Company trucks or containers. Driveways and Parking Areas: Customer warrants that any access/location provided for the Company equipment is enough to bear the weight of all equipment and vehicles required to perform the service. Can It Services Limited, LLC shall not be responsible for any damage to pavement or accompanying sub-surface or any route reasonably necessary to perform the services contracted. Also, to perform the services herein employed, Can It Services Limited, LLC shall not be responsible for any damage. Customer assumes all liabilities for injury to pavement, roads, lawns, fences, mailboxes, trees, or shrubbery. Before requesting yard placement, please remember ruts and damages can occur to the yard with our heavy equipment.

*You may provide a piece of plywood on the driveway for us to use to help protect the driveway. Please let the office know so we can alert the driver before he arrives. *Online orders, please let us know if plywood will be on site for us to use in your placement instructions.

4. ALL property owners, homeowners, and landlords must agree to terms and conditions for Can It Services Limited, LLC to deliver a dumpster to their property. Please be sure to contact your landlord or homeowner to get permission before placing an order with Can It Services Limited LLC. You will be responsible as the customer for all terms and conditions.

5. CUSTOMER accepts full responsibility for equipment and custody of container(s) against all claims resulting in customer's use. Any dumpster damaged by the customer will be assessed and the cost of repairs charged to the customer. Can It Services Limited, LLC prohibit customers and other companies from moving the dumpster. Companies that smash trash are prohibited from doing so in our dumpsters.

6. DO NOT load with tires, batteries, appliances, air conditioners, paint, paint drums, solvents or liquids of any type, wet cement, or toxic or hazardous waste, as defined by local, state, or federal regulations. Any items of this nature detected at the time of disposal; the customer will be responsible for additional fees and proper disposal. Please check with your city for appropriate disposal/drop-off sites.

7. DO NOT force the back door closed. Complete loading only after the back door has been closed and locked manually. Can It Services Limited LLC cannot be held responsible for doors that do not open due to rust and weather. If you have any issues with the door not opening or closing, please contact our office to make us aware of any repairs that need to be made. 402-915-DUMP [3867]

8. DO NOT BLOCK DUMPSTER. Parked vehicles, objects, or snow piled in front of containers will restrict the pick-up of containers. If we cannot remove the dumpster on the day and time pick-up is scheduled because it is blocked, a trip charge will apply to the customer's card on file. Can It Services Limited, LLC has the right to access our property at any time necessary.

9. HEAVY MATERIAL must go in 10-yard dumpsters, for example, dirt, concrete, gravel, bricks, stone, slate, or other heavy materials. The dumpster must be filled one-half (1/2) full to ensure legal weight limits are not exceeded for safe hauling. If the dumpster is overloaded and the driver cannot remove the dumpster safely, the customer accepts the unloading responsibility to meet the legal limits. A trip charge will apply if removal is unsuccessful due to improper loading. NO trash, yard waste, or mixed construction debris is allowed. Any dumpster, which includes garbage, yard waste, or mixed construction debris, will be taken to the landfill and charged accordingly based on landfill rates. Any fines due to the overweight of this container will be the customer's responsibility. Additional charges due to overweight containers will be charged to the credit card on file.

10. PLEASE NOTE: Roofing material is heavy and can result in overages. Please call the office with the number of layers and square feet of roofing you have so we can help determine the size of the dumpster, approximate weight, and charges. *All material needs to be inside the dumpster and below the top rail.

11. PICK-UP AND DELIVERY: We do not provide service (pick up or delivery) on Saturdays, Sundays, or Holidays. Pick-ups will have a delay due to Holidays; please plan accordingly. Seven (7) day rental means the day of the week your dumpster arrives is the same day the following week it is picked up unless arrangements have been made with the office. Please be advised that deliveries, pick-up, dump & return, and switch-outs can run any time of the day, as early as 6:00 a.m. and as late as 8:00 p.m. in some areas. The time of day the delivery was made does not determine the pick-up time. The dumpsters can be delivered and picked up at any time on the day of service.

***LOADS MUST BE LEVEL AND SAFE. IF LOAD IS NOT LEVEL AND SAFE, DRIVER MAY REMOVE ITEMS TO CORRECT THE ISSUE. IF DRIVER CAN NOT PICK UP CONTAINER DUE TO LACK OF LOAD SAFETY, CUSTOMER WILL BE CHARGED A TRIP FEE. It is not necessary to have someone onsite for delivery or removal of the container. However, please be as specific as possible when answering the delivery questions. The driver will use their best judgment and place the dumpster in the safest accessible area when delivering the dumpster. If an onsite contact is not available for questions regarding delivery, you will be responsible for all charges involved with the relocation of the dumpster should it be necessary. Please make sure all material is secure inside the dumpster and not over the top rails.

12. **ADDITIONAL FEES:** \$10.00 per extra day after the 7th day will apply. The customer must make prior arrangements with the office before pick-up. Please note: If you would like to extend your rental, please call the office Monday - Friday at least two working business days in advance of your scheduled pick-up date to extend your rental. We may or may not have the availability to extend your rental. We will do our best to accommodate your project needs. A

\$10.00 per additional day after the 7th day will be charged at the time request is made. Planning for extra days in advance when placing your order will ensure availability.

-\$50.00 trip charge if the order was unsuccessful inside city limits. If you are outside of city limits, it will be the same amount charged as the original trip charge for delivery to that specific address.

-\$50.00 trip charge if you turn the driver away and extend you rental with the office.

-Out of town orders will have a tip charge that covers both round trips. The amount is based on milage outside of city limits. You can find those on our online ordering at www.canitdump.com, or you can contact the office at 402-915-DUMP [3867]

13. **24-HOUR CANCELLATION POLICY** you must give us a 24-hour notice if you would like to cancel your order. Failure to do so will result in a \$50.00 cancelation fee. You have two options when doing so. The first option is to keep a full credit on your account to use in the future. If you request a refund, it will result in a \$25.00 processing fee subtracted from your initial payment.

14. **DRIVERS** are not authorized to make changes to the schedule. All communication must go through the office. 402-915-DUMP [3867] or info@canitdump.com

15. **PAYMENT AND BILLING:** Customer agrees to pay all costs and expenses for the collection of unpaid amounts, including without limitation, attorney fees in an amount equal to fifteen percent (15%) of the balance due, but in no case less than Seven Hundred Fifty Dollars (\$750.00) court costs and other costs allowed by the law; provided, however, that the number of attorney's fees collected shall not exceed the attorney's fees incurred.

16. **THIRD PARTY ORDERS:** If you have ordered with a third party and not directly with Can It Services, LLC, all communication must go through that third-party company. Can It Services Limited, LLC does not control third-party pricing or terms and conditions.

We appreciate your business; if you have any questions regarding the terms and conditions, please contact our office Monday – Friday. info@canitdump.com

