

Thank you for choosing Can It Services Limited, LLC. Terms and conditions for Can It Services, LLC can be found in your confirmation email or on our website at [www.canitdump.com](http://www.canitdump.com). Please review and accept the terms and conditions before your delivery date. By placing an order with Can It Services Limited, LLC, you agree to the below-mentioned terms and conditions.

**Terms & Conditions for Can It Service Limited, LLC**

**Delivery & Pick-up:** Eight (8) day rental/ week rental period means the day of the week your dumpster arrives on is the same day the following week the dumpster is picked up on unless arrangements have been made with the office before your pick-up date. Please note there is only one Monday in a week; therefore, if your rental is from Monday to Monday, that is an eight (8) day/week rental period. All deliveries, pick-ups, dump & returns, and switch-outs can run any time of the day, as early as 5:30 AM and as late as 8:00 PM Monday-Friday. The time of day the delivery was made does not determine the time of day for pick up the following week. Scheduling goes in order with the other addresses for that day to run efficiently. We do not require the customer to be onsite for the delivery or pick-up of the dumpster. However, please be as specific as possible when answering the delivery placement questions. Suppose an onsite contact is unavailable for questions over the phone or in-person regarding delivery or pick-up. In that case, you will be responsible for all charges involving the trip charge or relocation of the dumpster. All communication must go through the office. Drivers are not authorized to make changes to the schedule.

**\*Please do not block the dumpster in.**

**Holidays & Weekends:** Can It Services, LLC does not provide service on Saturdays, Sundays, or Holidays. Pick-ups will have a delay due to Holidays; please plan accordingly. If you are unsure of your dates for delivery or pick-up, contact our office, and we will be happy to assist you.

**Failed Attempt:** A \$75.00 trip charge will apply if the delivery, pick-up, or switch out was unsuccessful inside city limits. If you are outside the city limits, the same trip charge used for delivery associated with your address will be the same amount charged for the failed attempt. Failed attempt includes but is not limited to the dumpster being blocked in, turning the driver away for a scheduled service, dumpster not being loaded correctly for safe hauling. Can It Services Limited, LLC has the right to access our property at any time necessary. It is vital to move parked vehicles, objects, and snow removal, which needs to be completed before arriving onsite to access the dumpster. Please keep snow piles away from the front of the dumpster; it will restrict the pick-up of the dumpster. If we cannot remove the dumpster when the pick-up is scheduled because it is blocked in, a trip charge of \$75.00 will apply along with any accrued days. A daily fee of **\$10.00 per extra day** will apply after the eighth (8) day until the dumpster is removed. Please communicate with the office to avoid any failed attempts.

**Extension Request:** Please call the office Monday - Friday at least 48 hours in advance of your scheduled pick-up date so we can do our best to accommodate your extension request. Extending your rental will depend on our availability for that day and the size of the dumpster. Any days accrued after the eighth (8) day will be charged **\$10.00 per day** to the card on file. A trip charge will apply if you turn the driver away, along with additional daily charges. Please understand that we do not hold back any extra dumpsters; they are all scheduled to go out to the next drop-off. When placing your order, adding additional days will ensure availability to hold onto the dumpster until your project is complete.

**\*All communication must go through the office. Drivers are not authorized to make changes to the schedule.**

**Dumpster Placement:** Property owners must agree to terms and conditions for Can It Services Limited, LLC to deliver a dumpster to their property. Please be sure to contact the property owner to get permission before placing an order with Can It Services Limited LLC. You will be responsible as the customer for all terms and conditions. Dumpsters will not be placed in any place from which a driver thinks s/he may have difficulty retrieving the full dumpster. Therefore, a driver can refuse placement if s/he anticipates it may cause a problem in the future but will attempt to offer a reasonable alternative for dumpster placement.

The customer agrees not to move the dumpster from the original location the driver has placed it. All other companies are prohibited from moving our dumpster or property. You are liable for all damage incurred to the dumpster or property if the dumpster has been transferred from the original placement. Before requesting yard placement, please know that ruts and damages can occur to the yard with our heavy equipment that we are not responsible for. The customer may provide a sheet of plywood measuring 4 X 8 or larger on the driveway for us to use to help protect the driveway. Please let the office know you will be providing plywood for the driver to use. All plywood will be left behind for reuse unless the customer notifies the office to request disposal at the time of pick-up. For online orders, please let us know if plywood will be on site for the driver to use in your placement instructions. All gate openings must be 9- feet wide for our trucks to fit. Customer accepts full responsibility for equipment and custody of dumpster(s) against all claims resulting in customer's use. Can It Services, LLC will not block other companies onsite, sidewalks, and alleyways. If you request the dumpster to block a vehicle, please notify the office to notate your account.

**Parking Permit:** A permit is required if the dumpster is not placed on your property. Parking permits are required for city streets, sidewalks, cul-de-sac, or other public rights-of-way. To set up a street parking permit, contact your city for further assistance. Be sure to let your city know you are ordering from Can It Services, LLC, so they pull our certificate of insurance and provide you with the correct information. The customer's responsibility is to meet all permitting requirements as the property or business owner.

**City of Omaha (402)-444-4978**

**City of Council Bluffs (712)-890-5296**

**Weather Conditions & Delays:** Can It Services, LLC is **not** liable for failure to perform on time due to circumstances beyond our control, such as weather, traffic, or landfill shutting down for any reason necessary. If the weather has rain, snow, sleet, or hail while the dumpster is in your possession, please understand that Can It Services, LLC has no control over these events caused by mother nature. The customer has the option of placing a tarp, sheets, plywood, or any other type of barrier over the dumpster to prevent the entry of weather conditions. All dumpsters have holes in the corners to allow water to drain. Please remove personal barriers from the dumpster on or before the pick-up date. Can It Services Limited, LLC is not responsible for removing any barriers left on the dumpster; if left behind, it will go with the dumpster to the dumping site. Can It Services Limited, LLC is **not** responsible for the additional weight overages resulting from mother nature. Please note that weight overages resulting from mother nature are extremely rare. If any delays come up, we will contact you by phone with an update.

**Customer Agreement:** The customer accepts liability for any/all damage utilized by the company trucks or dumpsters, pavement, driving surfaces, roads, lawns, fences, mailboxes, trees, shrubbery, or any other area involving dumpster placement. The customer warrants that any access/location provided for the company equipment is enough to bear the weight of all equipment and vehicles required to perform the service. Can It Services Limited, LLC shall not be responsible for any damage to pavement or accompanying sub-surface or any route necessary to perform the services contracted. Also, to perform the services herein employed, Can It Services Limited, LLC shall not be responsible for any damage. Damage done to the dumpster while it is in the customer's possession will be assessed, and the cost of repairs will be billed to the customer. Can It Services Limited, LLC prohibit customers and other companies from moving the dumpster. Companies that smash trash are also forbidden from doing so in our dumpsters due to damages they could cause to Can It Services, LLC property.

**Proper Loading:** It is essential to make sure the rear door on the dumpster is closed all the way and locked before you finish loading the dumpster. Please **do not** force the back door shut with trash in the way. This could prevent the door from closing correctly. All dumpsters that arrive onsite have rear doors that are in working condition. It is the only way the truck can dump the dumpster at the landfill/transfer station. Can It Services Limited, LLC cannot be held responsible for rear doors on the dumpster that may be hard to open due to rust and weather conditions. If you have any issues with getting the door to open or close, please contact our office to make us aware so we can notify the driver. If you would like the driver to leave the back door open for you, please make sure to contact the office before your dumpster arrives, and we will be happy to notify the driver for you.

Drivers will not pick up any items around the dumpster or up against the dumpster and throw them in. When the driver arrives, all trash being hauled away must be inside the dumpster, ready to go. The driver has a schedule to stay on and cannot wait for you to finish throwing items in the dumpster.

**\*ALL LOADS MUST BE LEVEL AND SAFE FOR HAULING. IF THE LOAD IS NOT LEVEL AND SAFE, THE DRIVER MAY REMOVE ITEMS TO CORRECT THE ISSUE. IF THE DRIVER CAN NOT PICK UP THE CONTAINER DUE TO LACK OF LOAD SAFETY, THE CUSTOMER WILL BE CHARGED A TRIP CHARGE AND IS RESPONSIBLE FOR OFFLOADING THE DUMPSTER. THE DOT WILL ENFORCE THIS LAW FOR ALL COMPANIES TO ENSURE EVERYONE'S SAFETY ON THE ROADS.**

**Prohibited Items:** Prohibited items include tires, batteries, appliances freon, asbestos, gas, oil, air conditioners, paint, paint drums, and lacquers, solvents or liquids of any type, wet cement, toxic or hazardous waste, medical or infectious waste, dead animals, **no** fires, or smoldering materials in dumpsters. Defined by local, state, or federal regulations any items of this nature detected at the time of disposal, the customer will be responsible for additional fees and proper disposal. Any content added by a third party is not the responsibility of Can It Services, LLC and is still subject to fees. If you have items you are not sure of, contact our office, and we will be happy to help you dispose of your items properly. Please check with your city for appropriate disposal/drop-off sites for prohibited items.

**Recycling of Tires:** We are happy to recycle tires for you. Please call the office with the total number of tires in the dumpster. All tires must be on top so the driver can access them for recycling. A \$10.00 charge per tire will apply.

**Transportation and Disposal of Asbestos-Containing Materials:** Transportation and disposal of asbestos-containing materials are regulated by the Department of Environmental Protection Services. Once a job is complete, the waste must be transported by a DEP-licensed "non-hazardous waste transporter" to a landfill approved to accept friable asbestos. Intact non-friable asbestos waste, like roofing, cement pipe, siding, and flooring, which is removed whole, can be disposed of at local landfills under the landfill's license requirements. Contact our office to get the appropriate information and contact numbers regarding the protocol for asbestos removal in your area. You will be required to show a profile number and proper paperwork. Following protocol for the safe removal of asbestos-containing materials is very important for everyone's health and safety.

**Concrete ONLY Dumpsters & Heavy Material Dumpsters:** If you are loading the dumpster with any of the following, **DIRT, BRICK, CONCRETE, ASPHALT, STONE, SLATE, or GRAVEL**, you must use a **10-yard dumpster**. Please make sure the office is aware of your materials before filling the dumpster that way. We can provide you with the correct pricing and information. **10-yard dumpsters are the only size used for dirt, concrete, gravel, bricks, stone, slate, or other heavy materials.** The dumpster must be filled one-half (1/2) full to ensure legal weight limits are not exceeded for safe hauling. If the dumpster is overfilled and the driver cannot remove the dumpster safely, the customer accepts the unloading responsibility to meet the legal limits. A trip charge will apply if removal is unsuccessful due to improper loading. Please **no** trash, yard waste, or mixed construction debris in the heavy material dumpsters. Any concrete, dirt, or metal recycling dumpster, which includes garbage, yard waste, or mixed construction debris, will be taken to the landfill, weighed, and charged accordingly based on weight and landfill rates. Any fines due to the overweight of this container will be the customer's responsibility. Please call the office so we can assist you.

**Note:** Roofing material is heavy and can result in overages you are responsible for on the day of removal. Please call the office to provide the number of layers and square feet of roofing to help determine the size of dumpster you will need, approximate weight, and charges for your project.

**Third-Party Orders:** If you placed an order with a third party and not directly with Can It Services, LLC, all communication must go through the third-party company you placed an order through. Can It Services Limited, LLC does not have control over third-party pricing, rental period, or terms and conditions. If you are unsure whom you ordered through, call our office. We are happy to help locate that information for you. Ordering directly through Can It Services is highly recommended. We are located right here in Omaha, and you will have direct contact with us for all your project needs. Can It Services direct contact number **(402)-915-DUMP [3867]**.

**Cancellation Policy:** A 48-hour notice must be provided during regular business hours (Monday – Friday, 8 AM – 5 PM), excluding Holidays and weekends. Cancellations attempted after 5:00 PM, during weekdays, weekends, and major holidays are not recognized until the next business day. You will have two options to choose from when requesting a cancellation within a 48-hour notice. The first option is to keep the full credit on your account to use in the future. If you decide to request a refund within the 48-hours, a \$50.00 processing fee will be deducted from your refund for credit card processing fees.

**Payment & Billing:** Dumpster rentals must be paid in full with a credit card/bank card over the phone or online before we will deliver. We do not accept cash, money orders, or checks. By ordering an empty and return or switch out, you agree to be charged the total price of a new dumpster along with any overages in the rental period, rental fees, and the weight limit starts over as a new dumpster rental each time. Can It Services, LLC reserves the right to charge your credit card for any prohibited items found in the dumpster or for a dumpster that cannot be safely hauled. Customers who fail to pay a balance within 30-days will be sent to collections. Customer agrees to pay all costs and expenses for the collection of unpaid amounts, including without limitation, attorney fees in an amount equal to fifteen percent (15%) of the balance due, but in no case less than Seven Hundred Fifty Dollars (\$750.00) court costs and other costs allowed by the law; provided, however, that the number of attorney's fees collected shall not exceed the attorney's fees incurred. All orders placed online are subject to final approval to ensure you receive the correct dumpster for the job and the service that you should receive. Any balance or differences will be billed directly to the credit card used at the time of order. Can It Services, LLC has the right to charge the customer's card on file for all fees associated with the customer's account. You will receive a payment receipt and a final invoice by email for your records after the dumpster has been picked up and weighted. Contact our office if you need assistance making a payment or would like a copy of your invoice to be resent to you by email. Please note that all invoices and payment receipts are sent out by email.

**Our Customer Commitment:** You can count on Can It Services to provide professional, friendly customer service along with prompt response time and communication. We are here to help you with all your dumpster rental needs, so go ahead and tackle that project; we will help you haul off the mess!

We appreciate your business; if you have any questions regarding the terms and conditions, don't hesitate to get in touch with our office Monday – Friday 8:00 AM-5:00 PM.

Phone: 402-915-DUMP [3867]

Website: [www.canitdump.com](http://www.canitdump.com)

Email: [www.info@canitdump.com](mailto:www.info@canitdump.com)

